

Privacy Policy

Last updated: 20th May 2018

Rowan Tree Therapy Services ("us", "we", or "our") operates <http://rowantreetherapyservices.co.uk> (the "site") and we are committed to respecting the privacy of your personal information that we collect through our website. This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of our Site.

We use your Personal Information (which identifies you as an individual) to reply to any queries you may contact us about.

By using the Site, you agree to the collection and use of information in accordance with this policy. We will post any changes to this privacy policy on the website, and our service documentation will be updated as necessary.

Information Collection and Use

While using our Site, we ask you to provide us with certain personally identifiable information that can be used to contact or identify you via e-mail info@rowantreetherapyservices.co.uk. Personally identifiable information may include, but is not limited to your name, contact number or e-mail address ("Personal Information").

Log Data

Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data").

This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics.

In addition, we may use third party services such as Google Analytics that collect, monitor and analyse this.

Communications

If you contact us using e-mail we will receive information about you, such as your name, contact number or e-mail address, as well as the contents of your e-mail including any attachments you may send us and any information you may choose to disclose to us.

Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive. Like many sites, we use "cookies" to collect information. You can instruct your

browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

Google Analytics

We use Google Analytics to collect and analyse information about visitor behaviour on our website. Google Analytics generates statistics and information regarding which pages you visit, how long you are on the site, how you found your way to the website and what selections you make (by means of cookies). This Analytics data is not tied to personally identifiable information. We do not collect or store your personal information such as your name or address; therefore, this information cannot be used to identify who you are.

Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

Changes to This Privacy Policy

This Privacy Policy is effective as of 13th June 2018 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page.

We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you by placing a prominent notice on our website, or we may also notify you through the email address you have provided us.

Your data protection rights under the General Data Protection Regulation (GDPR)

If you are a resident of the EEA, you have the following data protection rights:

- If you wish to access, correct, update, or request deletion of your personal information, you can do so at any time by contacting us.
- You can object to the processing of your personal information, ask us to restrict the processing of your personal information, or request portability of your personal information.
- You have the right to opt-out of marketing communications we send you at any time. You can exercise this right by clicking on the unsubscribe link in the marketing emails we send you or from your account settings page.
- Similarly, if we have collected and processed your personal information with your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we had already conducted prior to your withdrawal, nor will it affect the processing of your personal information conducted in reliance on lawful processing grounds other than consent.

- You have the right to complain to a data protection authority about our collection and use of your personal information. For more information, please contact your local data protection authority. We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws.

Complaints

You have the right to make a complaint at any time. If we are unable to deal with a complaint to your satisfaction we recommend that you contact the Information Commissioner's Office (ICO), the UK Supervisory authority for data protection issues.

Contact Us

If you have any questions about this Privacy Policy, please contact us via info@rowantreetherapyservices.co.uk